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Dear Retailer

Supply Update - Fuel Supply Plan

The purpose of this letter is to update you on the current supply situation following, among other things, the possible strike action by members of the road freight industry affiliated to SATAWU which is due to commence next week.

As per our last communication to you, Shell is working on the assumption that the strike will indeed take place and I wish to confirm, once again, that we have contingency plans in place to ensure, to the best of Shell's abilities, adequate supplies to all our Retailers and Commercial customers during this time.

We have now also received confirmation that an industry ship bringing imported fuel has been delayed at its point of departure. Although details on the extent of expected supply shortfall are not yet clear, there is an immediate requirement to cap Mogas95 (V-Power and LRP 95) uplifts in the Island View supply area. We wish to inform you that this may impact our ability to keep site stock levels maximised on Mogas95 while this restriction is in place.

We are doing everything possible to mitigate any supply constraints which may occur and will keep you informed of further developments in this regard.

Should you require additional information, please contact your Territory Manager.

Kind Regards

Mark Cookson
Retail Sales and Operations Manager

For Shell South Africa Marketing (Pty) Ltd